

Problem Solving & Critical Thinking

▶ 29 - 30 August 2018
▶ Premiera Hotel, Kuala Lumpur

We cannot **SOLVE** our **PROBLEMS** with the **SAME THINKING** we used when we created them.

PARTICIPANTS (TARGET GROUP)

- Executives
- Managers

LEARNING OUTCOME

After attending this programme, the participants should be able to:

- Explain the concept and importance of Problem Solving and Critical Thinking (PSCT)
- Identify and describe the attributes of an effective problem solver and critical thinker
- Explain the PSCT approaches, processes, tools and techniques
- Explain the key steps in PSCT process
- Apply problem solving techniques and tools to generate innovativesolutions

CONTENTS

Definition Of Problem Solving And Critical Thinking

- Definition of problem, problem solving and critical thinking

Attributes Of An Effective Problem Solver And Critical Thinking

- Attributes of an effective problem solver & critical thinker

Concept and importance of PSCT

- The importance of problem solving and critical thinking

Essential steps in PSCT

- The six (6) essential steps to psct
- The problem solving process
- Problem solving tools

Application of PSCT tools and techniques

- Problem solving tools
- Tools / techniques commonly used to solve problems

Action plan

- Updating and finalizing Personal Development Plan (PDP)

FACILITATOR



AHMAD SHUKRI BIN MUHAMMAD

is a consultant and trainer of Irshad HR Consulting Sdn Bhd. He has more than 15 years of experience in Training and Development and had held a Manager position for Learning & Development in a leading Automotive Distributor. He had the responsibilities for designing, reviewing and implementing the whole spectrum of internal training programs for the company. He was also involved in mapping the organizational learning strategy and carrying out organizational competency modeling. Prior to that, he was the Assistant Director with the Ministry of Education in the Educational, Planning and Research Division for 3 years. Ahmad Shukri holds a Master of Education (M.Ed) from University of Stirling, Scotland majoring in Educational, Planning & Research. He was also involved in lecturing on Executive Diploma in Human Resource Management at one of the local institution of higher learning for over 5 years. He is a Certified Trainer by Human Resource Development Fund (HRDF).

FEE

- Normal fee: RM 1150 per pax
- Group registration:
- 2 - 4 Pax: RM 1050 per pax
- 5 - 9 Pax: RM 1000 per pax



Organised by:

IRSHAD HR Consulting Sdn Bhd
802 Block B, Phileo Damansara II, Jalan 16/11
46350 Petaling Jaya, Selangor Darul Ehsan
Contact Person : Meiza/Jaslizan/Raihana
Tel : +603.7956.0010
Email : ppd@irshad.com.my



BORANG PENYERTAAN KURSUS

COURSE REGISTRATION FORM



Faks/ Fax: 03-7954 9802

E-mel/ Email: ppd@irshad.com.my

Tajuk Kursus / <i>Course Title</i> : Problem Solving & Critical Thinking	Tarikh/ <i>Date</i> : 29 - 30 August 2018	Tempat/ <i>Venue</i> : Premiera Hotel, KL
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Sila daftarkan penama berikut menyertai kursus di atas / *Please register the followings for the above stated course(s)*:

No.	Nama/ <i>Name</i>	Jawatan/ <i>Designation</i>	E-mel/ <i>Email</i>	No. <i>Handphone</i>

* Note that mobile number is important for us to reach you in case of any unforeseen changes.

Organisasi/*Organisation*:

Pegawai bertanggungjawab/*Officer in charge*:

Jawatan/*Designation*:

Jabatan/*Department*:

Alamat/*Address*:

Telefon/*Telephone* :

Faks/*Fax* :

E-mel/ *Email* :

Bersama ini saya sertakan Cek/ M.O/ P.O bernilai RM _____ atas nama IRSHAD HR CONSULTING SDN BHD (Alliance Bank Malaysia Berhad, Cawangan Petaling Jaya, Nombor Akaun: 62104-0-01-001507-1)

Herewith I enclosed Cheque/ M.O/ P.O worth RM _____ payable to IRSHAD HR CONSULTING SDN BHD (Alliance Bank Malaysia Berhad, Petaling Jaya Branch Account Number: 62104-0-01-001507-1)

OR

SBL SBL KHAS

* Geran latihan SBL / SBL Khas mestilah dimohon sekurang-kurangnya 1 hari sebelum program. Permohonan boleh dilakukan melalui portal HRDF www.hrdf.com.my

** SBL / SBL Khas training grant must be applied at least 1 day before the programme. Application can be done through HRDF portal www.hrdf.com.my*

TERMA DAN SYARAT

- Pembayaran yuran kursus hendaklah dibuat dalam Ringgit Malaysia (RM).
- Surat pengesahan pendaftaran akan dikeluarkan selepas pembayaran diterima.
- Untuk kakitangan dan pegawai kerajaan; pesanan kerajaan atau surat pengesahan hendaklah diserahkan sebelum kursus bermula.
- Tempahan hotel hendaklah dibuat terus ke pihak hotel pilihan peserta.
- Pihak penganjur berhak meminda program, fasilitator, tarikh dan tempat kursus jika terdapat perkara-perkara yang tidak dapat dielakkan.

Tandatangan/*Signature*:

*Sila fotokopi jika borang tidak mencukupi / *Please make copy if the form insufficient*

TERMS AND CONDITIONS

- Course(s) fee(s) should be made payable in Ringgit Malaysia (RM).
- Confirmation of registration will be issued once payment received.
- For government official(s), a local order or letter of approval must be presented before the course (s) started.
- Hotel arrangements and reservations should be made directly to the preferred hotel.
- The organizer reserve the right to amend the programme, facilitator, dates and venue of the course(s) due to unforeseen circumstances

Cop Rasmi/*Official Stamp*:

IRSHAD HR CONSULTING SDN BHD
(748222-W)

802, Block B, Phileo Damansara II,
Jalan 16/11, 46350 Petaling Jaya,
Selangor Darul Ehsan

Untuk keterangan lanjut dan pendaftaran:

BAHAGIAN KURSUS UMUM

For further information and registration:

PUBLIC PROGRAMME DEPARTMENT

(Meiza/Jaslizan/Raihana)

Tel : 603 7956 0010

Facebook : Irshad HR Consulting



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